



DIGICOR for Probation and Other Stakeholders

E-reintegration: Recommendations

Technology moves quickly, and training needs to keep pace

Prison schools and training providers linked to prisons should offer courses on digitalisation from the community, but delivered in prisons.

Raise awareness of local administrations

Councils and mayoral offices should know the importance of digital skills for former prisoners. Prisoners should know where to find digital support on release.

Probation services should develop digitalisation strategies

Remote supervision and new supervision technologies have been implemented with haste, with few resources and no clear strategy in mind.

A vision of digital probation which enhances – not replaces – human interaction

All digital solutions for remote supervision should be implemented to respect clients' privacy and maintain the human element of community supervision.

Engage with universities, researchers, other evaluation providers

Evidence to support why digitalisation in prison is an important topic to address is urgently needed. Sound, longitudinal studies could show the impact of digital investment.

Allow greater flexibility in incorporating hybrid or blended probation practices

A blended probation system has been shown to be more productive if used at the right time with the right people

Invest in digital probation infrastructure...

Probationers are digitally marginalised. When supervision is remote, probation services must ensure people have access to technology.

... and in training in digital skills

From the safe use of technology to meaningful remote staff-client relationships, staff need training in every new digital step in probation work.

Evaluate when – and how – remote supervision can be most effective

Remote supervision could be a more permanent solution for particular categories of clients (low and medium risk), but more data is urgently needed.

DIGICOR e-learning for prison staff

Access DIGICOR's modular training to support staff development in digitalisation to support rehabilitation and a modern European prison culture. DIGICOR was implemented between 2021 and 2023 in Germany, Portugal, Belgium, Romania, and Turkey. DIGICOR Digital Scenarios, modular staff training in digital systems and thinking, and recommendations for prisoners, prisons, and administrations are available at <https://digicor-corrections.eu>



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