

E-reintegration: Recommendations DIGICOR Decision Makers



Use existing standards to drive digital change

For example, OECD Recommendations on Digital Government Strategies (2014) suggest policy makers should set strategic digital government objectives and digital strategies.



Set strategic digitalisation vision, principles and standards

Align digital priorities with existing legal commitments to rehabilitation and reintegration, set clear objectives and make necessary commitments to resources to support training and change management.



Advocate for lower telephone / video-conferencing costs for prisoners

By advocating for standardized phone and video call procedures across jurisdictions, each prison benefits from standardized protocols/ technical readiness and each prisoner has their basic needs met.



Make time for multi-stakeholder strategic planning and decision-making

The digital strategy should be co-created with relevant administrations (health, social services) and service providers. Take time to identify, involve and regularly communicate with these key people.



Appointing a digital coordinator for prisons

A coordinator will ensure effective stakeholder management and communication. They can ensure that learning is transferred across prisons and jurisdictions.



Conduct research and evaluation

As prisons catch up with our fast-paced digital society, longitudinal evaluations commissioned by policymakers will help to assess the impact of digitalisation on prison operations and outcomes, and to understand the need for training in prisons.



Support a European Prison Rules addendum on digital communication

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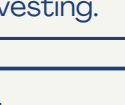
Support urgent transfer of knowledge, practice initiatives, data privacy and security protocols between EU member states

A digital platform like the European Digital Education Hub, used at the level of prisons/ prison administrations could help all jurisdictions to know what works and where they are currently investing.



Invest in the necessary infrastructure

Allocate concrete resources to ensure prison digital infrastructure is fit for purpose, and can integrate with other systems.



DIGICOR e-learning for prison staff

Access DIGICOR's modular training to support staff development in digitalisation to support rehabilitation and a modern European prison culture. DIGICOR was implemented between 2021 and 2023 in Germany, Portugal, Belgium, Romania, and Turkey. DIGICOR Digital Scenarios, modular staff training in digital systems and thinking, and recommendations for prisoners, prisons, and administrations are available at <https://digicor-corrections.eu>



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